



QUALITY POLICY

Ferretti International is one of Australia's leading steel fabrication companies with specialised services in the design management, manufacture, installation, repair of pressure vessels, pressure piping, steel fabrication as well as the provision of surface coating. All within the petro-chemical, mining, defence, water industries and renewable energy sectors.

Ferretti International's management team and employees are committed to the quality of the products, services provided and believes success is achieved by:

- **COMPLIANCE** in the maintenance of a Quality Management System (QMS) to meet the requirements of ISO 9001 by providing the necessary resources and ensuring responsibilities and authorities are determined and communicated throughout the businesses.
- **CONTINUAL** improvement of the QMS by ensuring risks and opportunities that can affect the conformity of products and services are addressed to enhance customer satisfaction.
- **COMMITMENT** to comply with all applicable legislation, regulation, standards and codes of practice through the identification and evaluation of risks that may affect the end product or service.
- **COMMUNICATING** and engaging the quality objectives to all employees whilst maintaining the skill and competency levels of employees to ensure they are able to achieve the required quality level.
- **CUSTOMER** satisfaction, by clearly identifying their needs and requirements to ensure we meet or exceed customer expectations.

This policy statement shall be included in induction training sessions, available on the company's websites, prominently displayed at all company worksites and is endorsed by myself as the authorised representative of Ferretti International.

A handwritten signature in blue ink, appearing to read 'Steven Evans', is written over a faint circular stamp.

Steven Evans, Managing Director

Ferretti International (Aust)

May 2020