



## QUALITY POLICY

Ferretti International is one of Australia's leading steel fabrication companies with specialised services in the design management, manufacture, installation, repair of pressure vessels, pressure piping, steel fabrication as well as the provision of surface coating. Ferretti International operates predominantly within the petro-chemical, resources, defence, water industries and renewable energy sectors.

Ferretti International's management team and employees are committed to the quality of the products, services provided and believes success is achieved by:

- **COMPLIANCE** in the maintenance of a Quality Management System (QMS) to meet the requirements of ISO 9001 and Steel Compliance Australia (CC3) by providing the necessary resources and ensuring responsibilities and authorities are determined and communicated throughout the businesses.
- **CONTINUAL** improvement of the QMS by ensuring risks and opportunities that can affect the conformity of products and services are addressed to enhance customer satisfaction. We continually seek opportunities to improve our processes, enhancing stakeholder value.
- **COMMITMENT** to comply with all applicable legislation, regulation, standards and codes of practice through the identification and evaluation of risks that may affect the product or service.
- **COMMUNICATING** and engaging the quality objectives to all employees whilst maintaining the skill and competency levels of employees to ensure they can achieve the required quality level.
- **CUSTOMER** satisfaction, by clearly identifying their needs and requirements to ensure we meet or exceed customer expectations. We encourage employees to look for innovative ways to achieve desired outcomes in a more cost-effective way without compromising Quality expectations.
- **CONTRACTORS** are engaged to perform project scopes that are not within our existing capability or to improve customer value where it is more cost effective to do so. We ensure all contracted work conform to our and customer specifications by adhering to the 5 principles above.

This policy statement is included in induction training sessions, available on the company's websites, prominently displayed at all company worksites and is endorsed by myself as the authorised representative of Ferretti International.

A handwritten signature in blue ink, appearing to read 'Steven Evans', is written over the text of the policy statement.

Steven Evans, Managing Director

**Ferretti International (Aust)**

August 2021